

COLUMBUS HEALTH LITERACY COMMITTEE

FEBRUARY 2018 MEETING AGENDA

February 14, 2018 • 9:00a – 10:30a • Columbus Public Health, Room 119E

MISSION:

The Columbus Health Literacy Committee's mission is to raise awareness about the impacts of health literacy on residents, providers, and organizations, and create easy-to-understand information to help individuals navigate their health care options.

AGENDA

- Introductions and Icebreaker (10 min)
 - What soothes your spirit after a stressful day?
- Prescription Education (40min)
 - Chelsea Pekny, PharmD
Global Pharmacy Initiatives Coordinator
Assistant Professor, OSU College of Pharmacy
- Priority Topic Breakout Groups (20 min)
 - Strategic Doing
 - 30 Day Plan Check-In
 - Next steps
- Workgroup Plan Discussion (10 min)
- Updates/Announcements - Round Robin (10 min)
- Closing
 - Next meeting:
March 14th, 2018
9:00AM – 10:30AM
Room 119E
 - Transportation Q&A
February 28th
2-4pm @ CPH
 - Medicaid Q&A
April 25th
2-4pm @ CPH

From February Meeting:

Pharmacy Breakout Group

Goals for March 14th meeting:

1. Discuss with Chelsea Pekny, PharmD OSU Presenter, about developing a training for Medical Interpreters in conjunction with the Office of Minority Health
2. Set up a presentation for Minority Health month in October from the OSU College of Pharmacy to educate community members on how to correctly take medications/building relationships with their Pharmacist.
3. Partner with OSU during Minority Health Month to include presentations and education, or tabling at MHM events.

Transportation Breakout Group

Goals for March 14th meeting:

1. After receiving confirmation from the Managed Care Plans and JFS for the Ryan White Transportation forum on April 13th, send out official invite and RSVP to CPH employees, committee members, and health plan employees (approx. 40 more attendees).
2. Invite a COTA representative to speak on the transportation services they provide.
 - a. How to apply
 - b. Project Mainstream
 - c. How to apply for discounted monthly passes
3. Check the Ohio Medicaid website for transportation services resources.
 - a. Is there a better, easier way to provide the health plans' information on transportation for their clients?

Insurance Breakout Group

Goals for March 14th meeting:

1. Reach out to acquire information on a possibility of getting translations for State Medicaid denial letters.
2. Pull together a list of contacts for all the Medicaid Managed Care Plans.
 - a. Determine who in the medical field can help to disseminate the contact list.

From January Meeting:

Pharmacy Breakout Group

Goals for Feb. 14th meeting

1. Committee will receive a prescription education presentation from the OSU College of Pharmacy.
2. Once the group views the presentation, we will then begin to plan collaboration with OSU College of Pharmacy to provide this education in conjunction with cultural humility trainings through the Office of Minority Health.
 - a. Invite medical interpreters, hospital systems, FQHC's. Research opportunities to provide CE's.
3. Group members will research prescription education work sheets (questions to ask your pharmacist, pictures modeling instructions)

Transportation Breakout Group

Goals for Feb. 14th meeting

1. Select a list of the most important topics for the Managed Care Plans to focus their presentations on for the forum on Feb. 28th.
2. Send out the formal invite and RSVP for the Feb. 28th forum.
3. Secure the forum with the Ryan White social workers for the April 13th forum with all the managed care plans and JFS
4. Check to see if the Medicaid Website has a pre-approved list of transportation services for Ohio// or look into the ability to create such a list and add it to the CPH website.

List of important topics for presentations:

1. How is your organization working to overcome the language barriers within transportation services?
2. How many rides are clients allotted? What happens when they run out of rides?
3. Have you extended your third party contracts to any new organizations? Lyft? Family member transporting opportunities?
4. Bring in pamphlets/literature/outline of the services your organization provides for transportation and anything else relevant to the topic.
5. Does your organization require scheduling appointments ahead of the pick-up time? How far in advance?
6. What happens if there is a no-show, by the third party driver or by the client?

Insurance Navigation Breakout Group:

Goals for Feb. 14th meeting:

1. Identify if Job and Family Services has changed the way managed care plans are assigned to newly enrolled Medicaid clients.
 - a. Old rule: client has 30 days to choose or one is chosen for them
 - b. New rule: supposed to be that a client is assigned automatically, no option to choose
2. Identify a plan to provide hospitals utilization management departments with the contacts for the Medicaid managed care case management programs. Develop a sheet that has the contact info for each plan, helpful for the client at discharge.